

Rules and Regulations

Check-In Time: 1:00 pm for RV sites. Check-Out Time: 12:00 pm for all sites.

Deposit: All reservations require payment in advance. If a balance exists, it must be paid in full by the first day of the reservation.

Occupancy: The maximum number of people allowed per site is 2 unless approved with additional charge. At least 1 guest must be over 55 with the remaining guest over 40.

Cancellation Policy: Cancellations received greater than 30 days in advance will receive a full refund, less a \$50 processing fee. Cancellations received less than 30 days prior to arrival will receive a credit that can be used for up to 1 year from date of issuance less the \$50 cancellation fee.

No Show Policy: Reservations that do not show within 24 hours of scheduled arrival, and that have not communicated with our reservation team will be considered no-shows and will not receive a refund.

Age Restriction: RVs must be 10 years or newer and RVIA certified. RVs discovered not in compliance will have their reservation canceled and will not receive a refund. RVs older than 10 years must send photo for management approval.

Amenities Use: All PEM amenities are at your own risk. Pool deck and tile areas may be slippery and hot. Hobby rooms are also included in this statement. PEM is not responsible for personal property. Children are allowed at any time, in the small pool only.

Propane: All propane bottles that are external must be mounted to the tongue of RV and covered with a proper sized tank enclosure.

Wi-Fi: Please see main office for a list of area providers.

Vehicles: There is a maximum of 2 vehicles per site. Overflow parking is available and additional charges may apply. ATVs are not allowed on your site and Golf Carts do not count towards total vehicle count.

Guests: Guests not included in your reservation must register with the office upon arrival and an additional fee of \$5 per day will apply after 15 days. Guests that intend to stay for an entire month are \$50 per person, per month.

Pets: Pets must be kept on a 6 foot leash at all times. Pet waste must be immediately cleaned by the owners. Failure to pick up after your pet may result in additional fees. No aggressive pets or pets with history of aggression will be allowed. Pet pens and/or outdoor fences are strictly prohibited.

Sewer Hook-Up: All sewer hoses must make an air-tight seal when connected to the sewer hook-up and elevated off the ground.

Fireworks: Fireworks are prohibited in the park.

Bikes: When not in use, bicycles must be stored neatly or mounted to the sport rack of the RV. Please obey speed limit of 15½ MPH.

Golf Carts: Drivers must be licensed and at least 16 years of age.

Fire Pits: Wood burning fire pits are prohibited. No exceptions. Propane fire pits are allowed and must not be left unattended.

Tents: No tents, pop-up canopies, or other structures are allowed to be erected at any time.

Trash: Do not leave any trash overnight, outside of your RV. Garbage pick up is Monday and Thursday.

Furniture: Patio furniture must be uniform in design and Appearance. No indoor furniture allowed outside.

Storage: Storage of items under your RV is strictly prohibited, with the exception of patio furniture being stored due to high winds. Tablecloths, ice chests, tools, brooms, and other personal items are to be stored away while not in use. No storage totes are allowed under RV. No Pet fences.

Site Appearance: Do not hang any towels, bathing suits, or other linens outside of your RV. Clotheslines are prohibited. Sites must be neat and orderly and only consist of regular outdoor items.

Parking: Do not allow your vehicle to protrude into the street. Parking in vacant RV lots is prohibited, and vehicles are subject to towing at the owner's expense.

Self-Contained: All RVs must be self-contained.

Cargo Trailers: Cargo trailers, and other transport trailers are not allowed on your RV site.

Indemnification and Liability: The park will not be responsible for damage to your personal property caused by nature, other guests, tenants, or residents.

Decorations: Decorations must be in good taste and holiday decorations must be removed within 2 weeks of the holiday.

Refunds: No refunds will be given should you decide to shorten your stay.

Porches/Decks: No porches or decks are allowed without written management permission.

Mechanical Repairs: No mechanical repairs to vehicles are allowed to be performed. There is a fee of \$150 for any type of fluid left on the RV site.

Amenities Access: Please visit Activities Office (next to Main Office) for Amenities schedule. Please wear name badges at all times.

Subleasing: No subleasing of RVs allowed.

Manager Discretion: Managers are allowed discretion to control site appearance and curb appeal beyond rules explicitly stated on this page.

Quiet Hours: 10:00 pm to 6:00 am daily. Please be respectful of your neighbors.

Smoking: Smoking is prohibited in all Resort buildings, pools, hot tub, and amenity areas.

Emergency: In case of emergency, please dial 911. You are at Pueblo El Mirage RV and Golf Resort - 11201 N El Mirage Rd. El Mirage, AZ 85335.

Community Pet Policy

Roberts Resorts recognizes the importance of your four-legged friends, so you will find the dog park conveniently located in our community. In order to maintain a safe and healthy environment for residents and their pets, the community management has established the following set of rules:

No more than 2 pets per unit. For the pleasure and protection of all residents, pet owners must be responsible for any damage or injury caused by or because of their pets.

- Only Pets current on their vaccinations are allowed to be in the community. Pet owners will be required to sign this Notice stating their pets are current on all vaccinations and that proof is in their possession.
- Pets must be kept on a non-retractable leash **AT ALL TIMES** (Cats, Dogs, etc.) for the safety of your pet and our residents/Guest, we require that the leash be **NO LONGER THAN SIX (6) FEET, NON RETRACTABLE**, and the pet be no more than six (6) feet from the handler at all times. Off leash you can exercise your pet in the designated **FENCED IN PET PLAY AREAS** of the community.
- **PER ARIZONA LAW** – Residents must clean up after their pets and use the receptacles provided and/or their own trash containers. Waste must be bagged prior to disposal. **DO NOT LET YOUR PETS SOIL ANYWHERE ON OTHER RESIDENT'S PROPERTY.**
- Pets are **NOT TO BE TIED** or housed outside a resident's RV, Park Model, or left unattended.
- Pets must never run loose at any time (except in the fenced-in play parks). Pets are not allowed in the clubhouse, recreation areas, laundry room, and facilities. Pets are **NOT ALLOWED** on or in the common areas of the Resort.
- Pets are **NOT ALLOWED** on anyone else's lot, other than your own, unless permitted by guest or resident of that lot.
- **PET STRUCTURES are NOT ALLOWED.** Pet pens, permanent, portable, temporary-travel-type cages or dog houses are prohibited on any site or anywhere in the community.
- Management reserves the right and discretion to refuse rental or refund rent to owners of pets that are deemed to be aggressive, bark excessively, or become a nuisance. Three complaints about your pet could result in dismissal from the community.
- The Resort does not allow Pit Bull breed (including American Staffordshire Terrier or mixes), Rottweiler, Doberman, Chows and Wolf Hybrids in the park.

PLEASE DO NOT FEED THE BIRDS, DUCKS, GEESE, RABBITS, OR STRAY ANIMALS!

These animals present a health and maintenance problem.

I HAVE READ THE ABOVE PET RULES AND AGREE TO ABIDE BY THE TERMS AND PROVISIONS.

Resident understands that he/she is responsible for any damage to community property or other residents' property caused by your pet.

Space: _____

Date: _____

Dog/Breed: _____

Cat/Breed: _____

Number of Pets: _____

Vaccinations Current: YES _____ NO _____

Printed Name: _____

Signature: _____