

Rules and Regulations

General Rules

- $1.\ Quiet\ hours\ are\ from\ 10:30\ pm\ to\ 7:30\ am.$ We ask that you please respect your neighbors.
- 2. Do not hang towels, bathing suits, clotheslines, and/or clothes outside your RV.
- 3. Please do not post any type of "For Sale" signs in your yard, RV, or vehicles.
- 4. Parents are responsible for the conduct of their children and financially responsible for any damages incurred by their children. Children under the age of 13 must be accompanied by an adult at all times.
- 5. Must be 16 years or older to use the fitness center.
- 6. Must be 15 years or older to use the Adult Spa.
- 7. Adults are responsible for children using scooters, inline skates, skateboards, bicycles, skates, etc., while in the park. Inline skates, skateboards, bicycles, and skates are not allowed inside any buildings, on sidewalks, patios, breezeways, or pools.
- 8. The park will not be responsible for any theft or injury that may occur during your stay.
- 9. All extended-stay guests are responsible for fire ant control on their site.
- 10. We reserve the right to refuse service to anyone.
- 11. By law, Rayford Crossing is a service-oriented business and therefore, we do not have a landlord/tenant relationship with any daily/extended stay guests.
- 12. NO REFUNDS if you decide to shorten your stay.
- 13. We do not guarantee the same site. If you choose to extend your reservation in the site you originally chose at booking, check with the office by 10:00 am for a possible extension.
- 14. Check-out time is 11:00 am for cabins, and 12:00 pm for RV sites. If the site is available and you wish to extend your check-out, there is a \$10.00 fee for guests who choose to check out by 3:00 pm. If you choose to stay later than 3:00 pm, the fee is equal to one day's charge.
- 15. Extended stay guests' payments are due on the 1st day of each month. If payment is not received by the close of the 5th day, there will be a \$10.00 per day late fee.
- 16. All daily rates include 3 persons. Each additional guest will be charged \$8 per day and \$10 per day on holiday weekends. All extended stay rates include 2 adults (18 and up) and 2 children. Each additional guest will be charged \$150.00 per person, per month. Maximum of 6 persons per site.
- 17. There are areas provided for your pet's enjoyment (please refer to your site map). Pets are not allowed to be walked on other sites. It is mandatory that all pet droppings be picked up immediately. Failure to do so will result in a site clean-up fee of \$50.00.
- 18. Limit 2 dogs per site. Animals must be kept on a leash at all times & MUST NOT be left outside unattended.
- 19. NO BBQs OR GRILLS ON TABLES!!
- 20. All buildings are non-smoking. While on the property, please put all cigarette butts in the proper container; not on the ground, in the ponds or around your site!
- 21. The owner and/or management or office personnel of this park are in no way liable for any damages to the personal possessions of tenants or their guests.
- 22. All landscape lighting must be kept to minimum with stakes no more than 4in. deep and 1in wide.
- $23. \ Please$ stay clear or the sprinkler heads located in the grass.

Parking & Vehicle

- 1. PARKING IN VACANT RV SITES OR STORAGE AREAS IS STRICTLY PROHIBITED!
- 2. Utilizing any other RV site without prior management approval will be subject to a charge equal to the rate that is assigned to that site.
- 3. PLEASE DO NOT PARK OR DRIVE ON THE GRASS.
- 4. Do not allow any vehicles to protrude from your RV site into the flow of traffic.
- 5 Two (2) vehicle limit plus your RV per registration.
- 6. No type of mechanical repair, whether to a vehicle or RV, is allowed. All other RV repairs require prior authorization by management.
- 7. Do not allow any type of motor oil/fluid to leak onto your RV pad. A cleaning fee of \$150.00 will be assessed in the event a stain is caused by your vehicle/RV/golf cart batteries. Golf Cart parking pads required.
- $8.\ Management$ must approve any type of steps to your RV that are not factory-installed.
- 9. Power Washing of RVs is restricted to authorized service companies (see front desk for listings). Individuals may use the bucket method only. No heavy chemicals.
- 10. Do not cut through sites to get to your site.
- 11. The speed limit in the park is 5 mph.
- 12. Limit of one satellite dish per rig. Dish cannot be placed on grass, bolted to trees, or bolted to the pad site.
- 13. No Tenant may sublease their RV while on the park premises.
- 14. All tow vehicles must disconnect before entering/exiting the park.

Rig and Site Appearance

- 1. We reserve the right to refuse service to any rig based on its appearance, age, and or condition. Rigs older than 10 years of age require manager approval prior to check-in.
- 2. FEMA TRAILERS, TENTS, POP-UPS, AND TRUCK CAMPERS ARE SPECIFICALLY PROHIBITED.
- 3. All RVs must be equipped with their own holding tank.
- 4. Storage containers, cargo trailers, car dollies, tires, exercise equipment, generators, refrigerators, excessive plants, and other storage containers are not allowed on your site or under your rig. Trash cans placed at individual sites are strictly prohibited.
- 5. Storage of items under your rig is prohibited.
- 6. Keep all cords, cables, and hoses coiled and bundled. Properly size your electric line for your unit. No light-duty extension cords allowed.
- 7. Pressure regulators are recommended for your water connection.
- 8. It is mandatory that your sewer & gray water hoses have a sewer connection (sewer collar/donut) attached to prevent sewer gases from escaping.
- 9. All extended stay guests are responsible for providing proper RV sewer hose support to elevate it from the ground. WE WILL NOT BE HELD RESPONSIBLE FOR YOUR HOSE OR ANY OTHER CABLES IF THE LAWN MAINTENANCE CREW DAMAGES THEM WITH THE WEED EATER/MOWER.
- 10. Normal outdoor items such as chairs, grills, and bikes are permitted outside of your unit, but storage of other items should be kept to a minimum and should be neat and orderly.
- 11. No porches, decks, clotheslines, or non-factory authorized steps are allowed, unless given direct consent from management. Only one table and chair set allowed. No porch swings allowed.
- 12. Holiday decorations must be removed within 2 weeks of the holiday.
- 14. No bird feeders or wind chimes allowed.
- 15. No cargo trailers allowed for extended stay.
- 16. No cardboard boxes allowed outside.
- 17. No portable or window A/C units allowed